

Connecting your 3Shape (TRIOS) scanner

How to send cases to Bridge Dental Lab from your 3Shape TRIOS scanner.

3Shape uses the **3Shape Communicate** cloud platform. The dentist invites your lab as a connection — once accepted, Bridge Dental Lab appears in your TRIOS software lab list.

LAB CONNECTION DETAILS

Search for:

Step-by-step

1. Go to 3shapecommunicate.com — or for Europe/UK use eu.3shapecommunicate.com.
2. Log in with your TRIOS account credentials.
3. Click **Connections**, then **Add Connection**.
4. Enter and submit the request.
5. We'll receive the invitation and accept it on our side.
6. Once accepted, **Bridge Dental Lab** will appear in the lab list inside your TRIOS software when you send a case.

Useful links

- 3Shape Communicate: 3shapecommunicate.com
- 3Shape support: 3shape.com/en/support

What to include with every digital case

- **Appliance required**
- **Both arches scanned**
- **Bites** if required
- **Which practice** the case is for, if you are a multi-practice dentist

Please send any gold service scans before 11am so we can ensure your appliance will be back with you the following day.

Need help connecting your scanner?

Phone: 01202 486113

WhatsApp: 07307 858772

Email: scan@bridgedentallab.com

Web: bridgedentallab.co.uk

We accept scans from all major scanners with no extra fees — free 3D printed models with every appliance order.

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