

# Connecting your Dentsply Sirona scanner

How to send cases to Bridge Dental Lab from your Dentsply Sirona scanner (CEREC, Primescan, Primescan 2).

Sirona scanners now use **DS Core** — the modern unified platform that has replaced Sirona Connect and CEREC Connect. Older systems may still display CEREC Connect; both routes are covered below.

## LAB CONNECTION DETAILS

Lab name: **Bridge Dental Lab** · Search email: [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com)

## Step-by-step (DS Core — recommended)

1. Log in at [dscore.com](https://dscore.com).
2. Click your profile (top right), then **Practice**.
3. Open the **Preferred Labs** tab.
4. Click **Add Preferred Lab** and search [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com) or "Bridge Dental Lab".
5. Click **Add Lab** to confirm. Bridge Dental Lab now appears as Active.
6. Send your case from the scanner; select Bridge Dental Lab as the recipient.

## Step-by-step (legacy CEREC Connect, older systems)

1. Log in at [sirona-connect.com](https://sirona-connect.com).
2. Go to **My Account**, then **My Favourite Recipients**, then **Search Recipients**.
3. Search for "Bridge Dental Lab", tick the box, and click **Add**.

## Useful links

- DS Core login: [dscore.com](https://dscore.com)
- Dentsply Sirona support: [support.dentsplysirona.com](https://support.dentsplysirona.com)

## What to include with every digital case

- **Appliance required**
- **Both arches scanned**
- **Bites** if required
- **Which practice** the case is for, if you are a multi-practice dentist

Please send any gold service scans before 11am so we can ensure your appliance will be back with you the following day.

**Need help connecting your scanner?**

**Phone:** 01202 486113

**WhatsApp:** 07307 858772

**Email:** [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com)

**Web:** [bridgedentallab.co.uk](http://bridgedentallab.co.uk)

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**We accept scans from all major scanners with no extra fees – free 3D printed models with every appliance order.**

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**Bridge Dental Laboratory Ltd**

Unit 10 & 11, Sea Vixen Industrial Estate  
Wilverley Road, Christchurch, Dorset BH23 3RU

01202 486113 · [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com)  
[bridgedentallab.co.uk](http://bridgedentallab.co.uk)

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