

# Connecting your Dexis scanner

How to send cases to Bridge Dental Lab from your Dexis scanner.

Dexis intraoral scanners use **DEXIS IS Connect** — the same platform that powers Carestream scanners (DEXIS acquired Carestream's intraoral business). Set up the partnership once and you can send cases directly.

## LAB CONNECTION DETAILS

Partner email: [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com)

## Step-by-step

1. Log in to DEXIS IS Connect at [dentalconnect.dexis.com](https://dentalconnect.dexis.com) using your DEXIS account.
2. Look for the **Partners** section and click **Invite a partner** (or **Add Lab**).
3. Search for Bridge Dental Lab using [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com), or enter the email directly.
4. Send the connection request — we'll accept on our side.
5. Once the partnership is established, send your scans directly to us through DEXIS IS Connect.

## Useful links

- DEXIS IS Connect: [dentalconnect.dexis.com](https://dentalconnect.dexis.com)
- DEXIS support: [dexis.com/en-us/support](https://dexis.com/en-us/support)

## What to include with every digital case

- **Appliance required**
- **Both arches scanned**
- **Bites** if required
- **Which practice** the case is for, if you are a multi-practice dentist

Please send any gold service scans before 11am so we can ensure your appliance will be back with you the following day.

### Need help connecting your scanner?

**Phone:** 01202 486113

**WhatsApp:** 07307 858772

**Email:** [scan@bridgedentallab.com](mailto:scan@bridgedentallab.com)

**Web:** [bridgedentallab.co.uk](https://bridgedentallab.co.uk)

**We accept scans from all major scanners with no extra fees — free 3D printed models with every appliance order.**

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**Bridge Dental Laboratory Ltd**

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