

Connecting your Neoss scanner

How to send cases to Bridge Dental Lab from your Neoss scanner (NeoScan 1000, NeoScan 2000).

Neoss scanners use the **NeoConnect** cloud platform built into the NeoPro software. Each NeoScan account includes 1 TB of free cloud storage.

LAB CONNECTION DETAILS

Partner email: scan@bridgedentallab.com

Step-by-step

1. Open the NeoPro software on your scanner laptop.
2. Go to **NeoConnect** (the cloud icon in the toolbar).
3. Add Bridge Dental Lab as a partner using scan@bridgedentallab.com.
4. Once we've accepted the partnership, send your scan and lab order through NeoConnect.
5. Alternatively, export as STL or PLY (Neoss is open) and email files to scan@bridgedentallab.com.

Useful links

- NeoScan: neoss.com/neoscan
- Neoss support: contact your local Neoss representative

What to include with every digital case

- **Appliance required**
- **Both arches scanned**
- **Bites** if required
- **Which practice** the case is for, if you are a multi-practice dentist

Please send any gold service scans before 11am so we can ensure your appliance will be back with you the following day.

Need help connecting your scanner?

Phone: 01202 486113

WhatsApp: 07307 858772

Email: scan@bridgedentallab.com

Web: bridgedentallab.co.uk

We accept scans from all major scanners with no extra fees – free 3D printed models with every appliance order.

Bridge Dental Laboratory Ltd

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