

Connecting your Shining 3D scanner

How to send cases to Bridge Dental Lab from your Shining 3D scanner (Aoralscan 3, Aoralscan Elite).

Shining 3D scanners use the **Shining 3D Dental Cloud** for clinic-to-lab transfer. Add Bridge Dental Lab as a connection, then send each case with a couple of taps.

LAB CONNECTION DETAILS

Partner email: scan@bridgedentallab.com

Step-by-step

1. In the Aoralscan software, tap **User** (upper right), then **Connections**.
2. Click **New** to add a row.
3. Type "Bridge Dental Lab" or scan@bridgedentallab.com in the target field; select us from the dropdown.
4. Click **Submit** to send the connection request — we'll accept on our side.
5. After scanning, click **Go to Pre-Design**, select Bridge Dental Lab as the recipient, attach files if needed, then click **Send**.
6. The case will appear on the cloud platform and in our inbox.

Useful links

- Shining 3D Dental: shining3ddental.com
- Step-by-step support article: support.shining3ddental.com/en/support/solutions/articles/60001323453-send

What to include with every digital case

- **Appliance required**
- **Both arches scanned**
- **Bites** if required
- **Which practice** the case is for, if you are a multi-practice dentist

Please send any gold service scans before 11am so we can ensure your appliance will be back with you the following day.

Need help connecting your scanner?

Phone: 01202 486113

WhatsApp: 07307 858772

Email: scan@bridgedentallab.com

Web: bridgedentallab.co.uk

We accept scans from all major scanners with no extra fees — free 3D printed models with every appliance order.

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