

Connecting your Straumann scanner

How to send cases to Bridge Dental Lab from your Straumann scanner (Virtuo Vivo, TRIOS, Medit).

Straumann distributes several scanners; the connection method depends on which one you have.

- **Straumann-branded TRIOS or Medit:** follow the 3Shape or Medit instructions — the cloud platform is the same.
- **Virtuo Vivo:** uses **DWOS Connect** for direct integration, or open STL export.
- **Straumann AXS:** the unified Straumann digital platform.

LAB CONNECTION DETAILS

Partner email: scan@bridgedentallab.com

Virtuo Vivo via DWOS Connect

1. In the Virtuo Vivo software, open the case and choose **Export**, then **DWOS Connect**.
2. Add Bridge Dental Lab as a connection using scan@bridgedentallab.com.
3. Send the case directly to our DWOS-compatible CAD inbox.

Straumann AXS platform

1. Log in to Straumann AXS via your Straumann account.
2. Go to the **Virtuo Vivo** order tab.
3. Select the patient order, view the scans, and share with Bridge Dental Lab via the AXS platform.

Open STL export (works for any Straumann scanner)

1. Export the scan as STL from the scanner software.
2. Email files and prescription to scan@bridgedentallab.com, or upload through our customer portal.

Useful links

- Straumann scanner connectivity hub: [straumann.com » connect-your-ios](https://straumann.com/connect-your-ios)
- Straumann knowledge portal: [straumann.com knowledge portal](https://straumann.com/knowledge-portal)

What to include with every digital case

- **Appliance required**
- **Both arches scanned**
- **Bites** if required

- **Which practice** the case is for, if you are a multi-practice dentist

Please send any gold service scans before 11am so we can ensure your appliance will be back with you the following day.

Need help connecting your scanner?

Phone: 01202 486113

WhatsApp: 07307 858772

Email: scan@bridgedentallab.com

Web: bridgedentallab.co.uk

We accept scans from all major scanners with no extra fees – free 3D printed models with every appliance order.

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